

ATTACHMENT 1: HOMELESS ASSISTANCE SYSTEM OUTCOME MEASURES – February 2011

| Program Type | Program Outcome—Current Year (to include program participants who enter program in current reporting period only) | Program Outcome—Past Year (to include participants who enter program in immediate past reporting period only) |
|---------------------------------|---|---|
| Eviction Prevention | % of participants whose eviction is prevented after receiving direct financial assistance for housing-related payments and/or housing stabilization services. | % of participants who maintain housing for at least 6 months after receiving direct financial assistance for housing-related payments and/or housing stabilization services. |
| Outreach & Engagement | % of participants who become engaged in a service relationship as a result of support from outreach and engagement programs. | % of participants placed into housing as a result of engagement efforts by outreach and engagement programs. |
| Emergency Shelter | % of participants who obtain a positive housing outcome at program exit. | % of participants who maintain permanent housing for at least 6 months following exit. |
| | % of participants who obtain permanent housing at program exit. | % of participants who exit and do not return to emergency shelter in a 12-month period. |
| | | % change in average length of stay in emergency shelter [compare immediate past reporting period to prior reporting period]. |
| Transitional Housing | % of participants who obtain permanent housing at program exit. | % of participants who maintain permanent housing for at least 6 months. |
| | | % of participants who maintain or increase their income within 12 months of program entry. |
| | | % of participants who show aggregate gains in self-sufficiency within 12 months of program entry, as measured by the Self-Sufficiency Matrix (i.e. an increase in total score). |
| Permanent Housing with Supports | % of participants who maintain permanent housing for at least 6 months. | % of participants who maintain permanent housing for at least 6 months. |
| | | % of participants who maintain or increase their income within 12 months of program entry. |
| | | % of participants who show aggregate gains in self-sufficiency within 12 months of program entry, as measured by the Self-Sufficiency Matrix (i.e. an increase in total score). |

| Community Outcomes (to include aggregate data obtained from HMIS) |
|--|
| 1. Reduce Number of People Who Become Homeless in Washtenaw County |
| 2. Reduce the Average Length of Stay in Emergency Shelter |
| 3. Increase Percent of Homeless People who Obtain Permanent Housing |
| 4. Increase Percentage of Formerly Homeless People who Remain Permanently Housed for at Least 12 Months |
| 5. Increase the Percentage of Formerly Homeless People who Remain in Permanent Housing with Supports for at least 24 Months |
| 6. Reduce the Percentage of Formerly Homeless People who Re-Enter the Homeless Assistance System Seeking Housing Assistance |