## **Resolution Thanking Joan Lyke**

Whereas, Joan Lyke has been a committed and hard working member of the DDA staff for the Ann Arbor Downtown Development Authority for nearly two decades, first working in a part time capacity for the first DDA Director, and then in a full time capacity for the current DDA Director;

Whereas, Joan Lyke was the only staff member during the year between the first and current DDA Directors, and did an outstanding job to support the board during a challenging period;

Whereas, Over all these years Joan Lyke has served nearly four dozen DDA board members, spanning an incredible history of the organization;

Whereas, Joan Lyke epitomizes the ideals of customer service, as untold countless community members received extraordinary above-and-beyond assistance from Joan for problems large and small;

Whereas, Joan Lyke's warm and intelligent voice answering the DDA's phone created an indelible first and lasting impression of the DDA for so many citizens;

Whereas, Joan Lyke's continuous quest to do her absolute best has been a vital factor in the achievements of the DDA and has done an incalculable amount to cast a positive image of the DDA to downtown stakeholders and to the community at large;

RESOLVED, The Ann Arbor Downtown Development Authority extends its great thanks and best wishes to Joan Lyke for her abundant contributions to the Ann Arbor Downtown Development Authority, and indeed to the community as a whole.

BE IT FURTHER RESOLVED, That the Ann Arbor Downtown Development authority extends its best wishes to Joan Lyke for a happy and fulfilling retirement.