

Equalization - *Our Measures*

Our Mission: To establish an equalized base for the county and annually recommend to the board of commissioners.

Our Vision: To become your one-stop property information provider.

Our Statistics—Key data points that drive our services

Measure	Prior Year— 2010	Current — 2011	Target for 2012	Trend
Compliance with Equalization Calendar	100%	100%	100%	↔
Freedom & Saline Township Assessment Roll	100%	100%	100%	↔
Headlee	100%	100%	100%	↔
Presentation of Equalization and Apportionment Reports to Board of Commissioners	100%	100%	100%	↔

Our Products—What we produce and how efficient we are

Measure	Prior Year— 2010	Current — 2011	Target for 2012	Trend
Land Values, Economic Condition Factor, Ration of Assessments to Sales	100%	100%	100%	↔
Customer Survey	100%	100%	100%	↔
Custom Maps	100%	100%	100%	↔
Equalization Report	100%	100%	100%	↔
Apportionment Report	100%	100%	100%	↔
Mandatory State Forms	100%	100%	100%	↔

Our Outcomes—What we accomplish and how effective we are

Measure	Prior Year— 2010	Current — 2011	Target for 2012	Trend
Overall customer satisfaction	100%	100%	100%	↔
Accurate maps and descriptions	100%	100%	100%	↔
Completed Equalization Report submitted to Board of Commissioners	100%	100%	100%	↔
Completed descriptions	100%	100%	100%	↔
Assessment roll completed to meet statutory requirements and mandated deadlines	100%	100%	100%	↔
All statutory requirements are met in a timely fashion	100%	100%	100%	↔

Equalization - *Our Resources*

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Resources by Service Area—Fiscal Year 2012	FTE	Budget	Revenues Generated
Real/Personal Property Appraisal	7.5		\$ 30,000
Administration	3		
Property Descriptions	2.5		

History of Positions	2010	2011	2012	2013
Total Positions by Department	13.0	13.0		

History of Expenditures	2010 Actuals	2011 Budget	2012 Recommend	2013 Recommend
Personal Services	\$ 1,209,170	\$ 1,323,927	\$ 1,327,923	\$ 1,327,923
Supplies	\$ 7,773	\$ 15,499	\$ 9,200	\$ 9,200
Other Services & Charges	\$ 21,064	\$ 21,440	\$ 21,400	\$ 21,400
Internal Service Charges	\$ 223,752	\$ 223,508	\$ 209,249	\$ 209,249
Capital Outlay				
Transfers Out				
Total	\$ 1,461,758	\$ 1,584,374	\$ 1,567,772	\$ 1,567,772

Insert Variance Explanations:

Insert Graphical Depiction of Budget and FTE