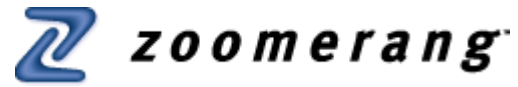


Recycle Ann Arbor and Recycle Bank survey

Results Overview



Date: 8/2/2011 2:14 PM PST

Responses: Completes

Filter: No filter applied

I'm evaluating the benefits of Recycle Bank. It might take months for the City to survey residents; I'd love your feedback today. Recycle Bank is only available to residents of single-family and duplex housing. If you live in multi-family housing (such as apartment buildings) this service isn't available.

1. Do you live in Ann Arbor?

Yes		618	99%
No		6	1%
Total		624	100%

2. Do you recycle?

Yes		615	99%
No		6	1%
Total		621	100%






3. Did the shift to single-stream recycling change your recycling behavior?

Yes, I recycle more now.		369	59%
Yes, I recycle less now.		5	1%
No.		172	28%
I rarely recycle.		1	0%
Comments?		76	12%
Total		623	100%



4. How often do you set out your single stream recycling cart?

Less than once a month		7	1%
Nearly every week		433	70%
Only when it's full		116	19%
Comments?		64	10%
Total		620	100%



5. Did you sign up for Recycle Bank?

Yes.		376	60%
No, but I would use it if it were available where I live (multi-family and apartment buildings).		11	2%
No, I was waiting to see if the program worked.		11	2%
No, I'm just not interested.		114	18%
Comments on Recycle Bank?		111	18%
Total		623	100%



6. If you answered YES to signing up for Recycle Bank, have you requested and used coupons?

Yes		140	31%
No		309	69%
Total		449	100%

7. If you answered YES to signing up for Recycle Bank, has participation in RecycleBank encouraged you to recycle more often or more items?

Yes		80	20%
No		328	80%
Total		408	100%

8. Would you support eliminating the RecycleBank incentive program and using any savings to fund Recycle Ann Arbor?

Yes		390	64%
No		65	11%
Comment on eliminating Recycle Bank?		158	26%
Total		613	100%

Recycle Ann Arbor and Recycle Bank survey

Results Overview



Date: 8/2/2011 2:19 PM PST

Responses: Completes

Filter: No filter applied

3. Did the shift to single-stream recycling change your recycling behavior?

#	Response
1	Work in Ann Arbor... single stream has made me more prone to potentially contaminate recycling with products of unknown recyclability, because of the assumption that as volume increases the concerns about greasy pizza boxes and bottle caps decreases... not sure if this is cool
2	I've always recycled but now more things are eligible for recycling
3	I do like that papers don't blow around as w/ small bins.
4	I bring my recycling from home to work because A2 accepts more items
5	I recycle more because the city takes more material, not because of single-stream or Recycle Bank.
6	I've been recycling for many, many years.
7	I throw more unknown plastic into the tub. Was more careful before.
8	I always do single stream-everything in one can!
9	It is certainly easier, and the large container is nicer than the small bins.
10	Yes I recycle more now because more is accepted in this program
11	We simply recycle differently what is allowed.
12	It hasn't changed my effort but it has made recycling easier
13	only due to more types of plastic being acceptable
14	We always recycled everything we were allowed.
15	We've always recycled more than we throw away since our move here 4 years ago.
16	I love that recycle bank takes more than just 1 and 2's
17	We are huge recyclers
18	Single stream was a scam. Go back to the old system. Garfield and others scamed AA!!
19	I recycle more now because more items are accepted for recycling.
20	I just moved to the area in the last year, so it hasn't affected my recycling habits in any way.
21	yes, recycle more -- easier and can recycle more items!
22	It felt like a step backwards to me
23	I recycle just as I did with the tubs.
24	Wish we could have single-stream program in Ypsi Township
25	I already recycled as much as I could
26	I continue to recycle as I did before. I have participated since the beginning of recycling in A2.
27	I still recycle but it is much easier now & we can recycle more things.
28	I recycle more because they accept more types of plastic
29	No, And I believe that the "convenience" notion is over-played. Environmental stewardship is "the right thing to do" not just when it is convenient. You're missing the chance to create long term value change by this focus on immediate rewards.
30	There were fewer choices to make of where to put an item.
31	Still recycle the same
32	we have lways recycled as much as we can

33	Single-stream recycling is the only way to recycle!
34	I've recycled for years. it's easier now though
35	I've always recycled and now that they accept more types of plastic, I'm recycling more
36	It's easier to recycle now because I don't have to separate papers from plastics. I recycle more now than I did before.
37	I generally like single stream, but I don't like that they stopped picking up motor oil. I have to think a lot of people that used to put this out are not taking it to Meijer's or somewhere else. I am sure they are disposing of it in "alternative" locations.
38	I still recycle as much - it's just one bin now - much EASIER!
39	I do like that it expanded the types of materials recycled- especially plastics... I don't have an incentive to increase my actual recycling behavior though (i.e. no cause for change)
40	I do take advantage of the increase in types of plastics collected
41	
42	possibly more, but because you accept different items
43	It's so easy now!
44	this was a money maker for a few and loss for the city
45	Yes more but does it get recycled?? or land filled we need the data
46	I'm upset that I can't easily recycle batteries and oil
47	We recycle SO much more now with the one cart
48	We were disheartened when this program was instituted. The new city emphasis was on rewards-for-quantity recycling. We couldn't believe city management fell for the sell from RecycleBank, the sort of program that only enriches the sponsor and drains our tax dollars while in the program, and costs us tax dollars to get out of the program, as well. We recycle the same amount as we used to, while working to eliminate the consumption of plastic containers.
49	i was always a super - recycler and would do it either way, but do think it helps some who are less motivated
50	I don't recycle more often, just more volume because more items are accepted.
51	I recycle more only because more is now accepted, the single stream v. two bins is not significant for me.
52	We always recycle, but it's far more convenient now.
53	It has made it easier to recycle and provides a bigger container but I have always recycled as much as possible
54	I likely recycle more - but only because more is accepted. My recycling habits themselves (recycle as much as is accepted) have remained the same.
55	more items accepted = more recycling
56	I recycle more only because of the expanded plastic recycling.
57	Still recycle all I can, but it is easier
58	i recycle more but only because more is accepted now
59	I recycle a small amount more. The "other" plastics like deli and yogurt containers. I receive less "newspaper" so that amount of my recycling is reduced. Thanks to annarbor.com.
60	I have always recycled everything allowed. It is just easier now.
61	Always have recycled everything possible
62	yes, only because more plastics are accepted than before
63	I like single stream recycling, it makes it easier, but we recycled before the change and our behavior hasn't changed
64	The single stream is super convenient.
65	I recycle more because more things are recyclable, not because of single-stream.
66	I recycle a little more because more types of plastic are accepted.
67	I recycle more now because I can recycle more kinds of plastic than before we went to single-stream recycling.
68	More types of plastics are now allowed, so I can toss in more items to recycle
69	I love the single stream cart!
70	It accepts more plastics

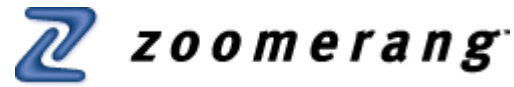
71	really miss curbside oil, oil filter, battery pickup
72	I'm happy that more types of plastic are now accepted, otherwise we have always recycled everything appropriate.
73	
74	It's amazing. We fill the Recycle bin each week, but seldome the regular garbage to that extent, because so much that we use is recyclable.
75	It's much easier to recycle with the one container
76	Single-stream is fantastic. Easy to recycle so much more of household plastics--all but #3 . Definitely support this.

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Recycle Ann Arbor and Recycle Bank survey

Results Overview



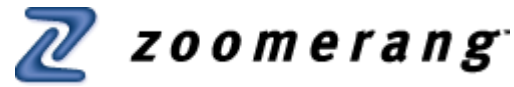
Date: 8/2/2011 2:21 PM PST
 Responses: Completes
 Filter: No filter applied

4. How often do you set out your single stream recycling cart?	
#	Response
1	I live in an apartment complex, so I just take my recyclables to the large bins which are picked up once a week.
2	At the Leslie Science and Nature Center, we put out 4 full carts every week
3	Every week.
4	it gets set out every 2-3 weeks
5	Every other week, usually.
6	n.a.
7	Every week!
8	Every week. And it's full
9	I live in a condo
10	I set the cart out about every 4 weeks
11	Who wants to store garbage?
12	With single-stream recycling, I put out our trash container on average 2x a month because we're able to recycle or compost most of our waste.
13	once a week when the garbage goes out
14	Absolutely, every week and it is always full.
15	Not nearly every week: EVERY week.
16	Our cart is full every week
17	as a single person, I only fill the cart every other week
18	every single week
19	Every week.
20	every week and it's usually full
21	To save money, we should have pick-up less than once a week. The carts are huge!
22	Typically every other week
23	I live alone, so takes a while to fill up, but single-stream is very convenient
24	About every other week. I thought saving them stops would be more economical.
25	I would do it weekly
26	Every 2-3 weeks
27	About everyother week.
28	approx. every 3 weeks
29	Every single week. The cart is always full.
30	every week
31	We fill it every week
32	I have two city recycling buckets and empty them into the cart outside my apartment approx every 5 days
33	Would prefer to wait til it's full

34	Every week
35	When full not just to get rewards like the plan rewards!
36	Every week and sometimes its too full
37	Every single week without fail
38	We set it out every week and it is full every week.
39	I would only set it out when full (which is more efficient, I think) except you don't earn recycle bank points if you don't set out the cart.
40	Every week
41	I set it out nearly every week - and it's full nearly every week!
42	when its full. need to have more education on what to recylce there is plenty to recyle people need to know.
43	Every Week
44	I only have room for the smaller container but fill it every week.
45	every other week
46	Every week without fail
47	I drop off my recycling at a friend's house since it isn't available at apartments (very inconvenient)
48	We do this every week for sure!
49	Every Week
50	Every week. I love it.
51	We live in a condo and set out one large trash bag weekly.
52	
53	Every week
54	I live in a multi unit area
55	EVERY week of the year
56	every week
57	don't be so eager to make changes. give it at least one more year.
58	n/a to my situation
59	I think that single stream recycling is the BEST!!!
60	weekly
61	Every week
62	Every week - it's always full
63	As a single person in house, I can wait up to 4 weeks to fill my cart. In winter I often do that; in summer set it out more often
64	I set it out every week, even when not full because of the Recycle Bank

Recycle Ann Arbor and Recycle Bank survey

Results Overview



Date: 8/2/2011 2:23 PM PST
 Responses: Completes
 Filter: No filter applied

5. Did you sign up for Recycle Bank?	
#	Response
1	Not sure as a agent of the city if we can, not sure how we would recoup. I should ask Tom McMurtie
2	I don't remember. I think I did, but I never use it.
3	I signed up, and then got frustrated with their website & constant emails that I couldn't opt out of, so I closed my account.
4	I haven't signed up but I will-just needed a lil push!
5	n.a. - I would if I lived here.
6	I am not interested in the RB vendors and it is counter-intuitive that the more you recycle, the more junk/consumables you get.
7	recycle bank encourages more consumption. what we need is less consumption.
8	I tried and tried and tried but just could not! First it wouldn't recognize my address (n fifth ave) no matter how I tried. Then it didn't send me a PIN forever. Now I have received a PIN but the webpage I am supposed to go to doesn't exist. I am super frustrated!!!
9	I signed up but it is VERY hard to do - I tried several times before I got in. Now I realize that it's a waste of time - the coupons are never for anything I want or worth enough "off" to bother with.
10	I signed up, but account is not working because I have 2 properties. Bad website coding.. Too much trouble.
11	I really did not know about the Recycle Bank
12	I don't know how to use it. It does not motivate me to recycle any more than I do. I feel a duty to recycle. That is enough.
13	I did not wasn't aware of the program i recycle anyway
14	Ridiculous, counterproductive, babyish scheme
15	coupons based on points are no worth the hassle
16	I found it very difficult to sign up & have jsut recently received my pin number but have not gone back into the program activate. I don't understand why a recycler would have to sign up for the bank - couldn't it be automatic. I do not feel the bank is an incentive to my family to recyle more.
17	Signed up only for the free-entry coupon to drop-off
18	Love it!
19	Too complicated to use, not worth the time. I don't really like to use coupons.
20	No... It looks like just another potential spam scam.
21	never found a reward worth using
22	I signed up but haven't used anything.
23	I was not aware of a program
24	We have tried multiple times to sign up to the Bank -- online and by phone -- but despite our efforts (both recycling and requesting coupons) we haven't received any coupons.
25	Waste of money. Most single-family houses recycle anyway.
26	yes, but we aren't interested in most of the offers
27	The password I received at first was flawed. It contained one two few characters. Eventually they sent another but I had given up by then and have not used it.
28	love the program
29	Pain to use and find coupons, coupons are not that great and takes a lot of time! Not worth the effort.

30	The rewards seemed meager and I take out my bin once a month or so, anyway
31	But I've never used it
32	I tried to, but couldn't make it work. I am NOT interested in rewards.
33	I don't want us to spend money subsidizing recycling efforts. You've made it as easy as possible. Publicize how much money we've earned -- incentive enough.
34	No - I have bucket that gets picked up every week on trash day, didn't know it was recycle bank
35	Recycle Bank incentivizes the wrong thing--we should be penalized for how much we put in the trash, not how much we put in recycling. Reducing consumption is far better for the environment than recycling.
36	No don't live in area but I would have
37	No. Recycle Bank is waste of money and time. Ann Arbor shouldn't be funding such a dumb scheme.
38	It's a gimmick to spend money at places would not shop at anyway
39	I tried to sign-up and they said my address did not exist!
40	it's a waste of money and doesn't encourage people to consume less
41	No, using economic rewards is counter-productive in the long run.
42	dump it its junk
43	Terribly inefficient,hard-to use, not worth it.
44	Yes, and then promptly ignored it.
45	seems like a gimmick--- I don't need the incentive
46	INSULTINGLY STUPID IDEA
47	have only requested two coupons, they haven't arrived. Never see any coupons I want.
48	It encourages bad behavior - putting out cart every week rather than waiting until it is full
49	haven't used it though I signed up for it
50	Live in apartment complex so not available
51	I was curious about it.
52	I signed up, but it's felt like nothing but spam. I never used on of the coupons or discounts. It seems like the kind of outfit that harvests your email address simply to resell it.
53	Dumb idea. Not effective for non-recycler mind-set. Use the money for education outreach on how easy it is.
54	The rewards offered are laughable
55	yes, but I never used it - I couldn't figure out the benefit of it
56	I tried to sign up. Waited & waited. Tried again. Got a message my address wasn't in their system. Finally emailed. They sent back email saying I'd hear in 5-6 wks. That was at least 8 wks ago. I think that company is a joke.
57	I recycle because it's the right thing to do. I don't need incentives and hate "points" & keeping track of them!
58	Yes but regret it and hope it is discontinued
59	Why reward people for something they should be doing anyway. Must we be rewarded for our civic duty?
60	We refuse to have anything to do with this misguided program.
61	Yes, but I think the incentives are paltry and the idea of providing incentives to throw things out is very odd.
62	Very hard to get coupons, my points just keep piling up.
63	I throw away piles of promotion coupons from the junk mail every day, and am not interested in getting any more. I refuse to give personal information to companies so they can bother me with more junk mail.
64	I don't know what it is
65	the rewards are lame and the only thing I was interested in getting was the free compost and then it was changed. So, I've never redeemed anything. It does not incentivize me one bit.
66	i have no idea how to sign up
67	Who wants coupons? They're already all over the place.

68	No. They asked for much too much personal information. We recycle to the maximum anyhow, and do not want the invasion of privacy that Recycle Bank required.
69	I did sign up but have not used the points. I would rather have given them to a local charity than use the coupons. Habitat washtenaw county, food gathers, Delonis etc.
70	I think the coupons rewards is a joke. You don't get much free. You have to spend a lot of money to get a little bit off. Not really a reward. Thus I hae not used any coupons.
71	i signed up to stop the paper mail (which I had to recycle) encouraging me to sign up, not because i was interested in the rewards.
72	more time needed to get people to recycle and need more information on what to recylce again & again and it will become a habit
73	Sounds completely bogus to me
74	No, but not for the reasons given - I just haven't looked into it.
75	I was unaware of the program, and have no interest now that I am aware.
76	It is ridiculous. I don't have any use for what they offer. It just encourages the consumer culture and is a waste of tax payer money.
77	It was very difficult to sign up. It took 5 emails with their support staff to get signed up.
78	Tried several times, but their computer would not accept the PW they supplied.
79	Yes I did sign up but opted out of receiving emails. I found it useless, annoying and never used the recycling deals.
80	I have had trouble collecting the coupons. I have probably 2000 points but that doesn't stop me from recyling. The point really is to need and use less stuff anyway.
81	I didn't have time to deal with this. I don't need any incentives to get me to recycle. I do it automatically. It's a ci vic responsibility
82	dumb program. signed up but haven't received or used any rewards
83	Have got enough points that I will redeem now for coupons.
84	No I did not know about it
85	Couldn't navigate thewebsite, so gave up.
86	Never heard of it until the recent flurry of news and surveys
87	Did I have a choice?
88	No, since we're in a condo and the building trash is combined before recycling.
89	I didn't sign up. I don't want to be part of a program that "bribes" people in an attempt to get them to do the right thing. We're adults. We SHOULD recycle!
90	Not sure what it is.
91	I did not like the Recycle Bank and think it is a waste of taxpayer money.
92	It has been of no benefit to us. Most of the coupons are for Detroit businesses
93	Don't really know what Recycle Bank is
94	if others had as much trouble and it took them asmuch time and frustation as it did me. they probably didnt complete it
95	tried numerous times to sign up and it didn't work
96	Only just signed up because it was in the news.
97	while not usually necessary I make sure to put my cart out every week to collect points. can you do something to make the rewards better?
98	Don't really understand Recycle Bank.
99	Didn't even know what the program was about
100	No, I just don't know much about it.
101	No, I just have not had time really look at it.
102	I am opposed the the program - it seems to fly in the face of recycling! Pushing consumerism to encourage recycling!
103	n/a

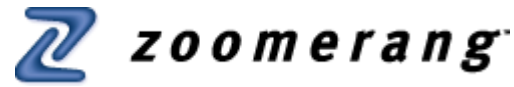
104	We signed up, but it has NO impact on our recycling. We wanted to take advantage of coupons and such since the city is already PAYING for them, but we would MUCH rather the city have kept the money in the first place. Plus, RecycleBank's value and offerings are unremarkable.
105	Yes, I signed up. I don't use it a lot because the coupons aren't always that relevant for me, but I do check every now and then.
106	I attempted to sign up, but it was too cumbersome. Not interested.
107	I must have signed up because I get notices about the points I have earned and what I can get for them, but I've never bothered to retrieve them. The "prizes" have not been that tempting.
108	Tried to, but haven't been successful.
109	I like it - it is a neat little bonus for recycling
110	I do not understand what that is.
111	Find the coupons worthless

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Recycle Ann Arbor and Recycle Bank survey

Results Overview



Date: 8/2/2011 2:24 PM PST

Responses: Completes

Filter: No filter applied

8. Would you support eliminating the RecycleBank incentive program and using any savings to fund Recycle Ann Arbor?

#	Response
1	What do I care about funding RAA? They're the ones who couldn't figure out how to manage recycling. I love Recycle bank. I love my coupons to People's and Plum! Don't take them away!
2	I would support eliminating the RecycleBank incentive program, but not using savings to subsidize Recycle Ann Arbor.
3	Yes. However, recycling rewards should be based on having less in the trash cart, not more in the recycling cart.
4	At this point, it doesn't not seem to have generated the incentive necessary to make it worth the cost to the city
5	I am not happy about it, but I would do it to save Recycle Ann Arbor!
6	I would prefer to support both, but if it's either or then RA2 would be first my first choice to support
7	I'm not sure it's been given enough time yet.
8	do not know enough about how this could reduce taxes
9	let's bid the recycle AA contract out. i don't like no bid contracts, especially to people connected with elected officials.
10	Eliminate the program but make Recycle Ann Arbor fund themselves. How many times does the citizens have to "bail out" this organization?
11	Coupons kind of suck, aren't worth my time. They certainly don't affect my recycling decisions. I and I suspect most will put the cart out every week no matter what.
12	The biggest thing for my family has been the single-stream recycling option. The Recycle Bank is useful mostly as a way of tracking the amount we are recycling, but we haven't used the incentives. I support whatever will allow us to continue the single-stream recycling; I am less attached to the Recycle bank in particular
13	I can't say because I have not been able to use th program, much to my chagrin!!
14	Not needed - we need to focus our monitary resources to core services
15	giant waste of money- get rid of Recycle Bank ASAP!!
16	It seems like it's really an advertising venue as opposed to encouraging recycling. the advertisers should pay for it instead of taxpayers. Either that or give better rewards for the "points."
17	Recycle Bank is useless and a waste of money for AA.
18	It's a hassle to print coupons (and a wast of paper!) It mostly seems like an advertising opportunity for companies who offer coupons, and I will never be able to use all my points. I'd rather use the money to fund Recycle Ann Arbor
19	Let's not give more money to Recycle AA. I favor putting the contract with RAA out for bids.
20	I recycle the same whether RecycleBank is present or not. However, I do LOVE the rewards from RecycleBank and use them regularly.
21	I haven't used RecycleBank and for us, we're already extremely motivated to recycle without any further incentive. Maintaining the financial stability of Recycle Ann Arbor is critical so I would support eliminating RecycleBank.
22	Recycling doesn't work or save the planet!
23	It should never have been contracted with.
24	I like many others that I know, decide to recycle because of the Recycle Bank program.
25	I support eliminating the RecycleBank incentive but oppose giving any additional funding to Recycle Ann Arbor.
26	police and fire money better spent
27	Whatever works best for city and making it GREEN!
28	Coupons not very useful since small value

29	Just eliminate RB. No additional to RAA . They messed up --too bad
30	Eliminate - did not find any incentives worth getting.
31	Probably eliminate because the rewards don't seem to be useful to us. If there were better rewards - like discounts for gas or groceries it would be a much better deal.
32	Yes, can it. Use the savings wisely.
33	I'm not sure what the funds to Recycle Ann Arbor would do, but I think single stream recycling plays a huge role in recycling. You'd probably see more of an impact of the Recycle Bank on the community if it were made available to multi-unit residences!
34	I am banking points for a larger reward only 100 points to go would be upset to lose .
35	Eliminate the program & use savings to insure that WEEKLY pickup is continued
36	Eliminate and use savings to reduce property taxes. Recycle A2 should be eliminated, too, if it requires tax dollars to operate.
37	The program isn't good. It rewards setting your container out a lot. It doesn't measure what's in it, and it doesn't first encourage us to "Reduce" or Reuse."
38	I'd be sad to see it go but want to see more recycling in Ann Arbor, so, whatever works!
39	I would be interested in learning about it before eliminating it.
40	HELL Yes!
41	My concern is that the savings would not go to Recycle Ann Arbor but get absorbed into the city budget.
42	We have more recycle than trash.. it is great to be able to recycle all types of plastic and not just a few items. Gosh forbid you accidentally put one yogurt container in your green bin, you got a nasty gram!! This makes it easier!
43	Since we've never received any benefits from the R.Bank, it wouldn't make any difference to us.
44	I believe most people don't know much about the incentive program that ties with recycling. I think the recycling program will be more effective when 1. the importance of recycling and its effects are known. (maybe a TV video showing what happens to all the things that has been put into our recycle bin.) 2. People need to know what kind of rewards they can redeem through advertisements. 3. If the recycling program is individual instead of a group effort (in terms to the number of points), people will be more likely to recycle since they are the one who will get the direct reward for doing their part.
45	A flagrant waste of resources. Cancel it now.
46	This is a no-brainer. The citizens are paying \$150,000 a year to "save" \$80,000 a year. Zero business case for citizens of Ann Arbor.
47	Cancel and keep the savings for Ann Arbor
48	The 'incentives' are not worth the effort. The single stream change was a very major improvement; no other motivators are needed.
49	This hasn't worked as an incentive. People like me don't need an incentive of this kind, and it isn't enough for people who otherwise would not recycle. In addition, I had a lot of difficulty with Recyclebank's web site. It was cumbersome, and I wondered at the time whether those with less experience with computers would go through the hassle. I almost didn't.
50	All the savings coupons from Recycle bank are very minimal and all are available from other sources for free. therefore, any money spent on Recycle Bank is wasted and a poor service to residents. In order to lessen the chance of our tax dollars being wasted in the future, it should be looked into who made this decision to use Recycle Bank and perhaps find other people to make expensive decisions like this. k
51	I'd rather see a refund (\$) to myself than a coupon to buy something I don't need. It reminds me of buying something because it is on sale whether I need it or not.
52	I think RecycleBank is a nice perk, but I would recycle anyway. I used to live in a rural area and had to separate my items, plus drive 30 miles to recycle. I LOVE single stream recycling and would do it anyway without RecycleBank. However, if it does incentivize others to recycle, then I think we should consider continuing it. After all, the point of recycling is to save our natural resources and preserve our environment. If we can support that in any way, then it is worth it.
53	eliminate it but don't use the savings to give to RAA. Before anyone gets more money, we need a close look at the whole recycling program from someone who is experienced and will be independent, such as Vivienne Armentrout
54	I'd give Recyclebank more time to demonstrate worth of the program.
55	RecycleBank has no impact whatsoever on our recycling behavior (family of 4) -- we want to recycle; I think that recycle bank is a waste of time and money.
56	I absolutely support eliminating the rewards bank.
57	What incentive? we only put the full cart out monthly, and only got one coupon for initial sign up.
58	I stopped checking the website. I never saw any incentives that were worth the bother.

59	we do not need rewards to do what is right.
60	Poor choice -- yes to dumping the Recycle Bank; no to giving the funds to Recycle Ann Arbor
61	No comment - didn't know about it, never received any coupons for my year doing this
62	They need better reward offerings for us-CASH, free groceries, free gas.
63	For once, it feels like we are getting something back; instead of having services cut all the time!
64	What a terrible question in a survey. I support eliminating Recycle Bank. I do not support using the savings to fund Recycle Ann Arbor. You should spit this question in two.
65	I'm committed to recycling and need no incentive - eliminate the incentive program, save the money.
66	I think the whole idea of Recycle Bank is wrong, although I signed up (without any intention of using it). It is working at the wrong end of the problem, which is obviously at the retail end. It rewards wasteful packaging, by rewarding the recycling of it, instead of discouraging it. On the other hand, it appears that Recycle AA has been operating inefficiently, and needs to be revamped before we increase funding to them.
67	It's a very nice perk. Please keep it going.
68	get rid of the useless program and give ths\$ to the people who do the work
69	I never understoo how to use it, and I would be interested only i movie tickets
70	Eliminate Recycle Bank, but no hand outs to RAA without an independent audit.
71	If it is a net expense to Ann Arbor-- I'd eliminate it.
72	the program is a waste of money
73	just renegotiate the contract, sound idea
74	most of the coupons/discounts offered are useless to our family--get rid of it
75	The incentive program is relatively worthless, I used a few of the points for a free magazine subscription, but other than that they just sit there.
76	
77	RecycleBank is a good way of saving money and a good incentive so people will recycle more (so they can save money). I wouldn't support eliminating RecycleBank.
78	I haven't found it very interesting. I think people recycle because they think it's a good thing to do and it's easy.
79	Recommend eliminating Recycle Bank, not sure if it's best to use the savings for RAA thought.
80	I and my neighbors in South Ann Arbor have been collecting 'trash' that is recyclabe, with the RecycleBank as the incentive. Don't ax it.
81	While not an Arborite, we do single stream without incentives just fine.
82	I would like to sign up for this program. I would see an actual positive change in my family's recycling behavior (i.e. now beginning to consistently recycle all materials accepted in single stream recycling. Currently, we recycle only when we think about it- many things go into the trash that could actually be recycled.)
83	people recycle based on ease not reward
84	coupons were generally for things I do not buy or use
85	The rewards program is nice, but not essential. I like the single-stream recycling and its inclusion of more recyclable items. Would hate to have to go back to sorting and/or not being able to recycle items that we can now.
86	the only thing that I have found useful is the free pass to the drop off site (the other coupons are useless) I found it funny that when I presented the coupon, the attendant wasn't sure what to do with it.
87	Eliminate recycle bank and not spend the money.
88	Absolutely. They are a poorly run company and cost the city too much. I've heard people say they don't like keeping track of all the coupons or whatever they're called.
89	
90	Totally...let's recycle because it's good for the universe!
91	YES - Major ripoff of the city
92	I'm going to recycle because it's the right thing to do not because of any kind of coupons or other incentives to participate
93	I find it difficult to use Recycle Bank. I have only use 2 coupons.

94	i always recycle. i love the single stream recycling. i do not think that recycle bank is worth the city's money.
95	I would continue to recylcle but find it very upsetting that after taking the time to bank my rewards, the program may be eliminated.
96	Recycle bank offerrs me nothing of interest that I cant get from other sources
97	Recycle Bank sounded like a great idea, and maybe it's great for others, I just haven't found any coupons or deals I really want to spend my "points" on. Recycle Bank doesn't influence my recycling behavior so I would not mind it being eliminated.
98	RecycleBank should definitely be eliminated. But recycling should not cost the Ann Arbor tax payer any more than it did under the recycle bin program. Any savings should be returned to the Ann Arbor taxpayer. We are not willing to pay for incautious management, whoever was responsible for this.
99	I find some of the coupons useful, but to me it's the recycling, not the coupons that matter.
100	It's a draw. For some people it will provide some benefits, for us there's not much of interest to spend our rewards on.
101	I'm not sure I see the link. The program's just getting started and while it doesn't directly impact my recycling behavior, I'm excited about it and think it could provide incentives to some non-avid recyclers who need other incentives to recycle. So, too early to tell much about the program and I wouldn't want to eliminate it yet.
102	With the economy the way it is, I don't want anything to happen to recycling in general, so if there isn't money then yeah.
103	I've never been able to get the web site to work.
104	The only thing limiting my recycling is the size of my cart. The impact of recyclebank's worthless coupons is negligible.
105	The coupons tend to be lame--ones that are widely available elsewhere. Also, the RB web site was always acting up and I haven't signed on in a long time.
106	I have always recycled, like single streaming a lot, but I didn't sign up for the RecycleBank because I do not put my recycle out every week. Single person here.
107	I'm not sure I know enough about Recycle AA. However, if they do the same kind of pick up for less without the fake rewards program, I be for it.
108	I would support eliminating the Recycle Bank incentive program - but woudl NOT support using the savings to fund RAA!
109	Rarely see any coupons I want.
110	Regardless of what it funds, I support eliminating Recycle Bank
111	I think it should have more time to catch on people are starting to recycle more
112	If it makes money for the city, then keep it. If not, then axe it.
113	Give back the benefits the workers gave up for this stupid city council program.
114	We have a lot of points but haven't gotten around to using them yet. Keep forgetting to check the site to see what we can use them for at a given time.
115	I'm okay with dropping the program but would prefer the funds go back to the general fund (assuming we're allowed to move them out of their special "bucket")
116	can we eliminate RecycleBank and hire another cop with the savings instead?
117	I don't really know enough about it to answer.
118	If the city needs it fine but I enjoy the benefits and discounts at city pools which the cost was raised this year. AA residents pay so much in taxes, why do they need to take away the one fun thing for us?
119	Eliminate Recycle Bank, but just because RAA signed a poor contract for them doesn't meam that also needs to be redone. It' s RAA's lack of due diligence that resulted in them signing a contract without a reopening clause if the data on which the contract was based was faulty. Really, if the City didn't do there homework in a contract would a private company reopen negotiations of pay extra profits back to the City?-----Vey doubtful.
120	I would like to know first how much savings there would be if RecycleBank was eliminated.
121	Absolutely. I always thought recycle bank was not a good idea for ann arbor
122	Eliminate it. Starting it at the same time as the new program prevented any chance of measuring its contribution. Ann Arbor residents have always been good recyclers, or you wouldn't have tried single stream. Many of the same discounts can be found other ways - they aren't that special.
123	Strongly favor eliminating the Recycle Bank. It is more of a nuisance than an incentive and has zero effect on my recycling activity.
124	I love the single stream, but the Recycle Bank participation doesn't impact our behavior. We just love the new bin and ease of not separating the recyclables..

125	My only comment is that this survey is not the way to govern or make decisions as a councilperson. Cowboy up and make a decision yourself.
126	
127	Why the rush to eliminate this program after less than a year? Is there a hidden agenda here on the mayo or council's part?
128	Th coupons require me to spend at place's I normally don't shop. would prefer coupon to Nicola's, Play it again sports, Krogers etc...
129	I'm tired of supporting the Mayor's friends
130	If you take this away I will be angry with the city!
131	I don't know if its been well marketed. As I said, I never heard of it until this last week.
132	The coupons I've seen offered through the program are less than enticing. Why not try making the rewards greater instead of canceling the program. That could boost recycling and that's what we're all interested in. At the same time, expand it to multi-family.
133	
134	Would love to know more about Recycle Bank
135	The sooner, the better
136	Yes, I guess so...
137	I don't think our city needs this to change behavior.
138	I recycle more because of the single stream carts, not because of Recycle Bank. Get rid of it if it's costing the city money!
139	I think Single-stream has way more of a positive impact than Recycle Bank
140	I do not support eliminating RecycleBank incentive at this time. If the financial problems persist, then cancel RecycleBank incentives *only* after the third year of the contract, when the cancellation penalty no longer applies.
141	I think it hasn't been adequately advertised. Most people don't know about it. Too early to make a decision before giving it a real chance.
142	Just need better campaign to get multi occupancy housing and students to participate.
143	rewards are more hassle than any recycling! ditch it
144	Not sure.
145	don't be so eager to make a switch. try to keep politics out of it. give it a chance to work
146	only to save the city \$, but would be nice to use the drop off again for egg cartons etc..I am not going to pay \$3.00 to drop off small items that they won't pick up and recycle.
147	Since the city needs money, they might save this part to do something else.
148	Single stream offers such great advantages without the need for coupons et al.
149	Rewards need to be tied to individual behavior to have a dramatic impact. And they need to be significant enough to matter. \$2 off an order at Arbor Farms will not change my behavior (and I can get the coupon for free in the mail/newspaper).
150	Recyclebank should not have been used in the first place. Recycling should be about education and responsibility, not personal gain. Once you make it about rewards, then it is a calculation where people consider whether the reward is worthwhile. That is not the direction we want. Recyclebank feels like an obnoxious superficial marketing scheme. It is atrocious that we PAY for it. It is entirely unjustified.
151	Since there is a cancellation fee in first 3 years I would wait and then reassess. It does provide publicity and initial motivation.
152	What can you offer that makes it worthwhile? Coupons are useless if one doesn't use those businesses; on a VERY limited budget, I found little tempt me. Try offering money or at least coupons to the MAJOR food retailers. Also, I can't drive to drop off some items at the Recycling Center -- what can you offer seniors or others who can't drive and still want to recycle some batters and styrofoam?
153	It seems expensive either way, so I don't really know.
154	At a time when Recycle Ann Arbor is short of funds, the Recycle Bank is wasteful; let's conserve our funds and give any extra to Recycle Ann Arbor.
155	The Recycle Bank has not changed my habits in any way. I don't remember seeing or reading about it.
156	Please give it more time and keep Recycle Bank!
157	yes if your survey shows increased recycling efforts on part of users

158	Just keep the single stream recycle system
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